#### **Integrated Account Management**

Project report submitted in partial fulfillment of the requirement for the degree of

Bachelor of Technology

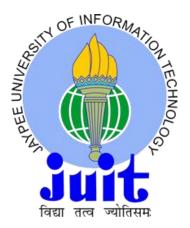
In

#### **Computer Science and Engineering/Information Technology**

By

Lakshya Jain (171458)

Under the supervision of Mr. Rohan Kejriwal ( Consultant, ZS Associates ) AND Mr. Rizwan Ur Rehman



Department of Computer Science & Engineering and Information

Technology

Jaypee University of Information Technology Waknaghat,

Solan-173234, Himachal Pradesh

## **Candidate's Declaration**

I hereby declare that the work presented and done in this document entitled "Integrated Account Management" in partial fulfilment of the requirements for the award of the degree of Bachelor of Technology in Computer Science and Engineering/Information Technology submitted in the department of Computer Science & Engineering and Information Technology, Jaypee University of Information Technology, Waknaghat is an authentic record of our own work carried out over a period from Feb 2021 to May 2021 under the supervision of Mr. Rohan Kejriwal and Mr. Rizwan Ur Rehman (Faculty, Computer Science and Engineering And Information Technology)

The matter embodied in the report has not been submitted for the award of any other degree or diploma.

Lakshya Jain, 171458

This is to certify that the above statement made by the candidate is true to the best of my knowledge.



#### Mr. Rizwan Ur Rehman

Computer Science and Engineering and Information Technology

Dated: 24/05/2021

#### Project Report Undertaking

I Mr. Lakshya Jain Roll No.\_\_\_\_\_ 171458 \_\_\_\_\_ Branch Information Technology is doing my internship with \_\_\_\_\_ ZS Associates from \_\_\_\_1<sup>st</sup> Feb 2021 \_\_\_\_\_ to \_\_\_\_\_ 31<sup>st</sup> July 2021

As per procedure I have to submit my project report to the university related to my work that I have done during this internship.

I have compiled my project report. But due to COVID-19 situation my project mentor in the company is not able to sign my project report.

So I hereby declare that the project report is fully designed/developed by me and no part of the work is borrowed or purchased from any agency. And I'll produce a certificate/document of my internship completion with the company to TnP Cell whenever COVID-19 situation gets normal.

Signature\_

Name\_Lakshya Jain\_

Roll No. \_\_171458\_\_\_\_\_

Date \_\_\_\_ 24 May 2021 \_\_\_\_\_

## Acknowledgement

I would like to express my special thanks of gratitude to my supervisor in College Mr. Rizwan Ur Rehman and Mr. Rohan Kejriwal (Consultant, ZS Associates) who gave me this golden opportunity to do this project on the Data Analyzing and DBMS tools which also helped me in doing all of the Research and we came to know about so many new things. We are really thankful to him.

Secondly, I would also like to thank my mentor and team mates who helped me a lot in finalizing this project within the limited time frame.

Lakshya Jain, 171458

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## **Introduction**

# Pharmaceuticals Industry

The pharmaceuticals industry acquires, develop, manufactures, and sells drugs or drugs for use as drugs that will be given (or self--administered) to patients, for the purpose of treating, vaccinating, or reducing symptoms. Pharmaceutical companies can work with the generic or branded medicines and medical device. They are subject to various laws and regulations governing patent, testing, safety, efficacy and marketing of drugs.

# **Research and Development**

Drug discovery is that the method by that potential medicine area unit discovered or designed. within the past, several medicine were obtained by separating the active ingredient from ancient remedies or by the discretion of the drug. trendy biotechnology usually focuses on understanding the metabolic pathways related to a malady or infectious agent, and applying these techniques exploitation biological science or organic chemistry. vital early drug discovery has been created through universities and analysis institutes.

Medication improvement alludes to the exercises performed after the compound has been distinguished as an expected medication to decide its adequacy as a medication. The destinations of medication advancement are to decide the suitable plan and measurement, just as to set up wellbeing. Exploration there regularly includes a blend of in vitro considers, in vivo examines, and clinical preliminaries. The expense of late-stage improvement implies that it is generally done by huge drug organizations.

# Marketing

Advertising is common in health care newspapers and in the mainstream media. In some countries, especially the US, they are allowed to advertise directly to the general public. Pharmaceutical companies often use retailers (often referred to as 'drug reps' or, more commonly, 'men's details') to market themselves directly and personally to doctors and other health care providers.

Since the 1980's new ways to market prescription drugs to consumers have become increasingly important. Consumer-directed media advertising is officially approved by the FDA Guidance for Industry on Advertising Directed Advertising.

# Health Insurance In USA

Health insurance within the u. s. is any program that helps obtain medical bills, be it in camera purchased, social welfare, or a state-sponsored welfare program. [1] Similar terms for this use embrace "health coverage", "health care", and "health benefits". in a very additional technical sense, the term "health insurance" is employed to explain any sort of insurance that gives protection against the price of medical services. These uses embrace each non-public insurance and social welfare programs like health care, which includes resources and spreads the monetary risks related to high medical prices for all to safeguard everybody, yet as social programs like Medicaid and also the kid insurance Program. , that provides help to people that cannot afford health care.

#### Medicaid

Medicaid was developed for the poor in 1965. As registrants must pass the means test, Medicaid is a social or social security program and not a social insurance scheme. Despite its inception, the percentage of US residents without any form of health insurance has increased since 1994. The Affordable Care Act significantly increased Medicaid. The plan now covers everyone with less than 133% of the level of poverty that does not qualify for Medicare, as long as this increase in access is accepted by the country in which the person lives. In the meantime, Medicaid's benefits should be matched by a significant benefit to the newly created state exchange. The provincial government will fully fund Medicaid expansion initially, with a specific financial obligation (10% of medical expenses) gradually returning to the provinces by 2020.

#### Group Purchasing Organization

In the United States, a gathering buying bunch (GPO) is an association made to utilize the buying force of a business gathering to get limits from retailers dependent on the joint buying power [1] of GPO individuals.

Numerous GPOs are subsidized by authoritative charges paid by GPO-oversaw retailers. A few GPOs are financed by buying individuals. A few GPOs are upheld by a blend of the two methodologies. These sums can be set as a buy rate or set as a base yearly rate. A few GPOs set obligatory investment rates for their individuals, while others are completely dedicated. Taking an interest individuals as indicated by their buy needs and their degree of trust in what ought to be the cutthroat costs haggled by their GPOs.

Gathering buys are utilized in numerous enterprises to purchase crude materials and crude materials, yet it is basic in the retail, wellbeing, innovation, producing and farming businesses. Lately, bunch buys have started to zero in on a charitable society. Gathering buys between not-for-profits are still moderately new, however are before long getting ordinary as philanthropies intend to discover approaches to lessen further expenses. In the medical services area, GPOs are frequently found in concentrated consideration associations, however charitable public facilities and wellbeing focuses all through the U.S. They were associated with bunch buys.

#### Health Care GPO

Healthcare Group (GPO) assists in promoting quality health care and assists various providers in managing costs effectively. The GPO combines the purchasing power of its members with a variety of goods and services and has contracts with suppliers where members can purchase at group rates and terms of choice. GPOs often offer contract discounts on medical, nutrition, pharmacy and laboratory services. Some large GPOs have expanded their portfolio of contracts to offer discounts on office supplies and non-medical services. As the healthcare industry is full of GPOs, pricing is another way for GPOs to bring in new members or convince members of another GPO to change.

#### CoPay

Copay is a cash based sum paid by the safety net provider for incorporated administrations. It is a typical piece of numerous medical coverage plans. Safety net providers frequently charge co-installments for administrations, for example, specialist visits or doctor prescribed medications.

Copays is a predefined dollar esteem instead of a level of the bill, and they were normally paid during activity. Not all clinical benefits demand copay. For instance, some insurance agencies don't need a copay of yearly items.

#### How Co-Pay functions

Copay expenses change between guarantors however are normally \$ 25 or less. For instance, a protected protection plan may require the safety net provider to pay \$ 25 for a specialist's visit or \$ 10 for each specialist's remedy. Survey the details of your protection intend to decide your installment choice.

#### How Does Copays Affect Insurance Premiums?

A premium is the amount paid for an insurance policy. In most cases, programs with very high premiums may pay less, while programs with lower premiums may receive higher co-pay.

#### KEY TAKEWAYS

Not all medical visit required payment for patients.

Offline visits may have higher payouts or copayers than in-service medical providers. Withdrawals are larger than copays.

Copays and insurance aren't identical things. insurance could be a share of the bill, copay a set quantity

Similarly there is a large market of Pharmaceuticals and Insurance plan companies (Payers) In USA. And they want to increase their business and sales with the growing market. Here comes the role of ZS Associates.

# **ZS** Associates

ZS Associates is a consulting and technology consulting company focused on consulting, software, and technology, headquartered in Evanston, Illinois, providing customer equity, private health care and technology. ZS was founded in 1983 by Prabhakantt Sinha and Andris Zoltners, who work together as professors of marketing at Kellogg School of Management at Northwestern University.

We are passionately committed for helping our clients and their customer thrive, working together to drive customer values and results.

Strategy and Advice

From portfolio management and growth strategy to customer experience and digital transformation, we help clients improve performance and deliver lasting value.

Sales Enhance the efficiency and effectiveness of your organization with smart marketing strategies, team formation and performance management solutions.

Technology and performance Tap into our comprehensive collection of technology solutions — design strategy, awesome implementation and automation - to help your company thrive.

With in-depth data sources, analytics and trading strategies, we can assist you with market-going strategies, sales and structure team size, collaborative strategies, incentive compensation programs, performance management and more.

ZS is an expert administrations firm that works one next to the other with organizations to help create and convey items that drive client worth and friends results. We influence our profound industry ability, driving edge investigation, innovation and methodology to make arrangements that work in reality. With over 35 years of involvement and in excess of 8,000 ZSers in 28+ workplaces around the world, we are energetically dedicated to aiding organizations and their clients flourish. We have thre e core values rooted into our culture, Get it Right, Do the Right Thing and Treat People Right.

# **Contracting Capability Evolution**

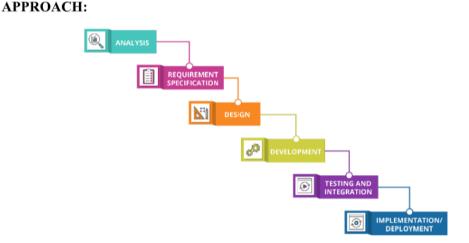
Pharma companies in the USA sign contracts with Insurance companies in order for their product to be placed in higher tiers of the insurance plans, so that the customer opts for their product. ZS analyzes the data, both current and historical regarding the products and the scenarios and provides insights on multiple key levels in this system. We provide guidance through data analysis on what contract should be created for maximum efficiency. We provide data visualizations used to understand the impact of the contract on the sales, or other important metrics.

This is one big team and department at ZS working for our clients and helping them in all contracting and growth related models and operations. Also providing them the best solutions for future and current contracts which in turn will be helping the client as a whole.

Contractors' contracts define and define a provider's reimbursement program for delivering health care services to patients covered by a particular health system. Contracts cover everything from refund prices and network providers depending on the medical need and provider verification.

Understanding complex taxpayer contracts is important in ensuring timely refunds, and keeping the doors of practice open. Being able to enter and exit each contract is also important in avoiding denial of claims, dragging patients into the practice, and providing complete (and non-refundable) services to patients.

IAM is one such project under it i.e. Integrated Account Management.



# Tools and Technologies Used

## **Business Intelligence Software**

Business intelligence software is a type of software application designed to detect, analyze, modify and report business intelligence. Applications typically read previously stored data, usually - or otherwise - in the database or in the data center. A Business Intelligence (BII) tool is software that collects, modifies, and presents information to help decision--makers drive business growth. BI tools incorporate a large amount of structured and unstructured data from a variety of sources, modify it and assist in gaining effective business insights from the data.

- SAS Business Intelligence
- Clear Analytics
- SAP BusinessObject
- Domo
- METRIC INSIGHTS
- Zoho Analytics
- Microstrategy

We have integrated Amazon Web Services into the core of our project and all the components of the project are cloud based starting from the data stores on amazon S3 to the tables stored in amazon Redshift clusters as well as High level data analytic performed using Sagemaker. We use Microstrategy as the data visualization tool of choice. It acts as a platform to develop reporting applications which are intuitive and informative.

## Tableau

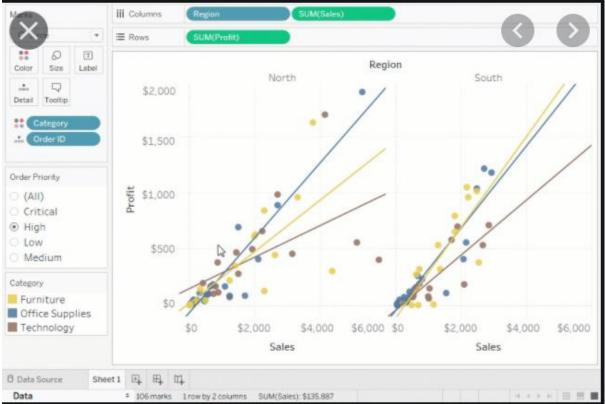


Tableau code is associate yank knowledge consulting code company centered on business intelligence. it had been supported in 2003 in Mountain read, California, and is presently headquartered in metropolis, Washington. In 2019 the corporate was nonheritable by Salesforce for \$ fifteen.7 billion. CNBC rumored that the acquisition was the most important acquisition by Saleforce, thought-about to be the strongest within the CRM sector, since its origin. The company's founders, Christian Chabot, Pat Hanrahan and Chris Stolte, were researchers within the Department of Technical Science at Stanford. They became aware of the visual techniques of testing and analyzing relationships associated with knowledge and knowledge cubes, and commenced the corporate as a look center in Stanford from 1999 to 2002. Table product enkindle relationship-related data, on-line process cubes, cloud data, and spreadsheets to get graph-type knowledge visibility. code also can extract, store, and restore knowledge from a memory engine. Tableau has map practicality, and is in a position to edit latitude and meridian links and link to location files like Esri Shapefiles, KML, and GeoJSON to show custom geographics. integral geo-coding permits body areas (state, state / province, region / region), communicating codes, America general assembly regions, America CBSA / MSA, Area Codes, Airports and European Economic Community applied math locations (kookie codes) ar mechanically mapped. Geographies may be collected to make custom locations or custom geocoding wont to expand existing native roles in an exceedingly product.

## MicroStrategy



MicroStr Strategy Incorporate is one company that provide business intelligence (BI), mobile software and cloud services.

MicroStr Strategy business analysis and mobility platforms help businesses build and deploy analytics and mobility applications to transform their business.

Founded in 1989 by Michael Saylor, Sanju Bansal, and Thomas Spahrr, the firm develops internal and the external data analysis software to make business decisions and improve mobile applications. It is a public company headquartered in Tysons Corner, Virginia, Washington. The main business competitors include SAP AG Business Objects, IBM Cognos, and the BI Platform or Platform Corporation. Saylor is the CEO and chairman of the board. MicroStr Strategy 2020, the company's new speaker release for its intelligence software, includes the development of HyperIntelligence vendor skills, an embedded analytics system using advanced intelligence and machine learning technology.

MicroStr Strategy 2019, a previous speaker released, focuses on three areas: integrated analytics, allowing extended connections to data sources and applications; flexible mobility, easy mobile performance improvements; and HyperIntelligence, which includes Bluetooth and voice recognition. The previous software version, MicroStr Strategy 10, contained MicroStr Strategy Analytics, MicroStr Strategy Mobile, and Usher. MicroStr Strategy 10.10, released in December 2017, added the MicroStr Strategy Workstation. It uses business intelligence and forecasting predictions to search and analyze analytics for large data from a variety of sources, including data repository, excel files and Apache Hadoop distribution.

## AWS S3



Amazon S3 or Amazon Simple Storage Service is a help given by Amazon Web Services (AWS) that gives object stockpiling through a web administration interface. Amazon S3 utilizes a similar stockpiling foundation utilized by Amazon.com utilizing its worldwide online business organization. Amazon S3 can be recruited to store any sort of article, taking into account uses like Internet stockpiling, reinforcement and reestablish, calamity recuperation, information vaults, investigation information pools, and coordinated distributed storage.

AWS dispatched the Amazon S3 in the United States on March 14, 2006.

While Amazon Web Services (AWS) doesn't freely unveil S3 innovation assemble subtleties, Amazon S3 oversees information on design which means to give vigor, high accessibility, and low dormancy with 99.9999999999% sturdiness and - 99.95% up to 99.99% (with no firm assistance level understanding).

The fundamental units of the Amazon S3 are pail measured things. Every thing is recognized by a remarkable key, allocated to the client. Pails can be overseen utilizing either the reassure given by Amazon S3, utilizing the AWS SDK framework, or the Amazon S3 REST RSS application programming interface (API) Items can be overseen utilizing the AWS SDK or through the Amazon S3 REST API and it very well may be up to five terabytes of information for each two kilobytes of metadata. Moreover, things can be downloaded utilizing the HTTP GET interface and the BitTorrent convention.

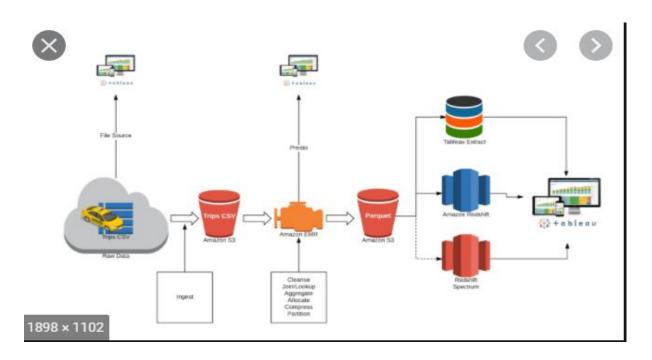
Amazon S3 offers four last classes that offer various degrees of strength, accessibility, and execution prerequisites.

Amazon S3 Standard is the default classification.

Amazon S3 Standard Infrequent Access (IA) is intended for rare information. Basic instances of utilization of catastrophe hazard the executives arrangements.

The Amazon S3 One Zone-Infrequent Access is intended for regularly undesirable information however if necessary, it needs quick access. Information is put away in one spot and if that area is erased, all information is lost.

Amazon Glacier is intended for long haul stockpiling of bizarrely accessible information and when recovery of minutes or hours is worthy. The "Ice sheet Deep Archive" is another approach to make some recuperation memories of in any event 12 hours, however 1/4 cost. It is planned as an option in contrast to attractive tape libraries, and is intended for long haul information stockpiling for 7 to 10 years.

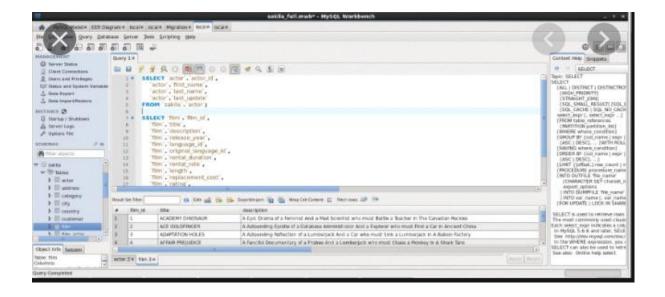


## Redshift

Amazon's Redshift is a data storing product that is part of Amazon Web Services' largest cloud platform. The name means from Oracle, red being the object of Oracle, its red color and randomly called "Big Red." Built on technology from state-of-the-art parallel (MPP) storage company ParAccel (further acquired by Actian), large data management and data migration. Redshift is different from other Amazon's hosted database offerings, Amazon RDS in its ability to handle analytical workloads on large datasets maintained by the DBMS-based DBMS policy. Redshift allows up to 16 petabytes of data in the collection compared to Amazon RDS 16TB database size.

Amazon Redshift is predicated on the older version of PostgreSQL eight.0.2, and Redshift has created changes thereto version. The preview beta was free in Nov 2012 and therefore the full unleash was created on the market on February fifteen, 2013. The service will manage connections from several different programs victimisation ODBC and JDBC communications. in keeping with a Cloud knowledge Warehouse report printed by Forrester in this autumn 2018, Amazon Redshift has the biggest readying of cloud knowledge, with over half-dozen,500 usage. Redshift uses an equivalent process and pressure to scale back command time. this permits Redshift to perform operations on ample lines at the same time. This conjointly makes Redshift helpful for storing and analyzing giant knowledge from logs or live feeds via a supply like Amazon response knowledge Firehose. Amazon has listed variety of homeowners of intelligence software package as partners and tools tested in their "APN Partner" program, together with Actian, Actuate Corporation, Alteryx, Dundas knowledge visual image, IBM Cognos, InetSoft, Infor, Logi Analytics, Looker (company), MicroStr Strategy, Pentaho, Qlik, Sense, Tableau software package, and tunny. Partner firms that give knowledge assortment tools embrace Informatica and SnapLogic. System integration with consultation partners includes Accenture, Deloitte, Capgemini and DXC Technology.

## MySQL Workbench



SQL Workbench is a graphic design tool that integrate SQL development, management, data creation, creation and storage in a single MySQL database system development. You are a fan of DBDesigner 4 from faceFORCE.net, and have replaced the previous software package, the MySQL GUI Tools Bundle. creating and creating data within MySQL data. Developed by MySQL AB and later by Sun Microsystems and release under the GPPL. Bulk GUI tool development has stopped, and is now only stored under the download Archive of the MySQL site.

On April 5, 2018, the MySQL work table Team declared the primary public unharness of version eight.0.11 as unharness Candidate (RC) and MySQL Community Server eight.0.11. the primary unharness of General accessibility (GA) appeared on Gregorian calendar month twenty seven, 2018 and at the side of the server follows a

brand new policy to align translation numbers across all MySQL merchandise. works with object editors (causes, views, saved processes, and functions) within the visual SQL editor and models. The new varieties add support for brand spanking new language options in MySQL eight.0, like descriptions and customary table and roles. there's additionally support for intangible indicators and persistence within the diversity of the worldwide system. The new default caching\_sha2\_password word for MySQL eight.0 is currently supported by work table, thus resetting user accounts to different varieties of authentication isn't any longer necessary once connecting to the newest servers. Management tabs ar updated with the newest configuration choices and also the interface is customised between tabs.

The main features of the MySQL Workbench are: General

- Database Connection & Instance Management
- Items of action run by Wizard
- Completely written in Python and Lua
- Support for the Custom plugin
- MSAA (Window Accessibility API) is compliant in it
- Supports the MySQL enterprise features (Audit log, Firewall, and the Enterprise Backup)

SQL editor

- Browse for browsing, exploring and for searching
- SQL syntax highlighting and editorial statement
- SQL code termination and critical context help
- A set of multiple and systematic effects
- VISIBLE DEFINITION
- SQL captions collections
- SSH connection tunnel
- Unicode support

Data modeling

- ER design
- Drag visual modeling
- Restore engineering from SQL scripts and live database
- Transfer engineering to SQL documents and live database
- Schema Sync
- Printing models
- Import from FATFORCE.net DBDesigner4

Data domain management

- Start and configure database conditions
- Status suspension

- Data account management
- Browse flexibility
- Browsing login file
- Dispose of data for export and import
- Performance monitoring
- Performance Schema metrics
- MySQL example dashboards
- Question statistics

# **Literature Survey**

#### <u>1) Micr Strategy and Strategizing : Towards an Activity-Based</u> <u>View</u>

#### Gerry Johnson, Leif Melin, Richard Whittington

This starting paper gives foundation, topics and papers for this exceptional issue of sub-systems and key arranging. Our principle contention is that, while the essential area has generally centered around an enormous number of associations, it now needs to address low level occasions. We propose a work-based viewpoint of a system that spotlights on definite cycles and practices that shape the everyday activities of the association and related key results. This paper fosters this viewpoint by analyzing two spaces of vision, specifically asset and institutional point of view; two constructions of underlying work, those of various organizations and structures; lastly the way of life of the essential exploration measure. This paper recognizes the advantages of a work-based point of view and presents a portion of the difficulties of additional examination. It finishes up by presenting the papers in this unique issue.

#### <u>2) Business Intelligence Softwares for the Classrooms:</u> <u>Microstrategy Resources on the Teradata University Network</u>

#### Barbara H. Wixom, University of Virginia

Faculty members area unit challenged by staying au courant business acumen and teaching the topic in acceptable ways in which. Recent of Teradata University developments Network (www.TeradataUniversityNetwork.com) to feature technology code the web site currently offers MicroStr Strategy 7i, associate degree integrated business reportage and analysis platform and plenty of MicroStr Strategy analytic modules centered on the analysis of specific business processes. New code is offered for manual use by college and students. This tutorial describes these business resources and provides many ways within which resources will be wont to produce effective schoolroom info. Resources area unit obtainable to any or all college and students freed from charge by registering with Teradata University Network.

#### 3) MicroStrategy from MacroLeadership: Distributed Intelligence via New Science

#### A. Y. Lewin and H. Volberda

While the advocates of the new Science still see leadership as very important for nonlinear rapidly changing world, many writers also see the break between the position of command-and-control hierarchy and type of broadcast intelligence coming from that sustainable economic employment. I use complexity theory's evolving tensions to show how CEOs can speed it up simultaneous DI information measurement suppressing the emergence of authority. Being complex science recognizes that complex species are not unrepentant; they are the result of changing tensions. Knowing this, when leaders change changing tensions set in the system, its type of difficulty changes. Specifically, the correction of variable variables is between 1 and the second critical values

that produce an emerging network properties. The science of stress, therefore, does not only provide complete methods of social expression events but also provides clear ways in which they can CEOs can make a fundamental change in intrafirm the programs they are responsible for. I say leadership with heroic ideas unemployment due to the "pay down" problem with several levels of intervention — it is more apt to suppress a company's brain rather than increase its IQ. In In contrast, macro leadership produces emerging DI without regulatory frameworks. The Macro leadership vision is not just one of the highest standards the path to leadership, many of which come from Dansereau and Jammarino (1998a, b). Build on file for the ideas of leadership discussed by Bryman were circulated (1996) and ideas for high echelon leadership by Waldman and Yammarino (1999). Identifies the roles of CEOs to use who should lead all firms, that is, "lead down" through the many levels of intervention of the organization. It avoids leading leads. Although my use of microcoevolution, DI, and complexity the theory of identifying the functions of major leadership strategies that novel, works themselves reflect OD texts. Given this, my article sets out the theory of CEO-level leadership in a compact micro / macro theory text and attach it hiring production as the same purpose for both CEOs and researchers

#### **<u>4) A Survey on Business Intelligence Tools for Marketing,</u>** <u>Financial, and Transportation Services</u>

#### Chavva Subba Reddy, B. Srinivasa Rao

The big fire at the back of this paper is to present a detailed study of Business Intelligence (BI) tools for Marketing, Transport and Finance. As research, our aim should be to introduce more BI tools such as Tableau, Power BI, Pentaho, QlikView, and Microsoft Strategy Analytical Express. These tools are easily identified in organizational use. Comparisons are made with these tools to test their effectiveness and try to find the best ones. Based on the available data collected from various sources, one can clearly conclude that Pentaho is the leading data processing provider in the other BI tools available in the specified services. The concept of business intelligence has been widely used over the years, and now, this organization of words has been used in a variety of fields from modeling business to data technology.

Business intelligence identifies areas that apply for diversity and technology for the collection, storage, analysis and provision of information to improve business processes quality.

Business intelligence statement, Getting the right information from the right people at the right time focuses on the fact that business intelligence works with Data and not data due to the inclusion of data processing skills in smart data, which means that it works and is universally accepted and can be used consistently in the modeling process. The era of business intelligence was introduced by the Gartner Group in the mid-90s. The idea, on the other hand, existed long before it was used in high-quality reporting systems.

## Proposed Work

#### IAM (Integrated Account Management)

It is a model and project proposed for the Account Executives of the client to help them better analyse their sales and demand data leading to growth in the performance of AEs and hence the company(client).

#### METHODOLOGY:

We follow AGILE methodology and use Atlassian to manage the project.

We had scrum meetings everyday where we were required to tell about yesterday's work, and the work to be done. An accumulation is a focused on rundown of assignments that groups need to chip away at inside the extent of an undertaking the board procedure. It is gotten from the necessities and guide of the undertaking. Significant assignments in the accumulation are normally appeared on first spot on the list to tell the group which undertakings they need to convey first.

We follow an evolved approach based on the waterfall model. We interact with the client on multiple stages of the project providing them with consistent updates on the project status and taking feedback from the client. Although we follow a waterfall approach wherein the phases of the project are well defined and the process is clearly laid out, We accommodate the changes in requirements and based on the user feedback at every stage.

Things we worked upon in this project.

#### Dashboard

A dashboard is a kind of graphical interface that typically gives different perspectives on key execution markers (KPIs) that relate to a particular reason or business measure. In different utilizations, "dashboard" is another word for "progress report" or "report" and is viewed as a sort of information acknowledgment.

"Dashboard" is generally gotten to through an internet browser and is frequently connected to ordinary information refreshes.

Mainstream dashboards that incorporate Google Analytics dashboards, utilized in 55% of all sites, show movement on the site; like travel, access pages, bicycle rate and traffic sources.

The name of the dashboard comes from the vehicle dashboard where drivers screen huge positions initially through a metal board.

Computerized dashboards permit supervisors to see the commitment of the different divisions in their association. Also they permit the "wrap" of data to introduce a durable point of view across the association. To quantify how well an association is performing, advanced dashboards permit you to catch and report explicit information focuses from every division inside the association, accordingly giving a "image" of execution. The benefits of using digital dashboards include:

Visuals presentation of action steps The ability to identify and to correct wrong styles Rate performance / inefficiency Ability to create detailed report displaying new styles Ability to make the informed decision basis on the collective business acumen Align the strategies with the goals of the organization Saves time compared to multitasking Get full visibility of all the programs instantly Fast and Quick detection of data extraction and integration Combined reporting in one place Available on the mobile device to quickly access the metrics



#### <u>Design</u>

Digital dashboard technology is on the market "out of the box" from several package suppliers. Some firms but still perform internally with the upkeep of dashboard applications. for instance, GE Aviation has developed a package / affiliate website known as "Digital Cockpit" to observe the business trends of craft components. Good dashboard style practices take into consideration and address the following: content designed (desktop, laptop, mobile, tablet) the utilization of visuals additionally to information presentation bar charts: visualize one or a lot of series of knowledge line charts: track changes within the range of time-dependent information sets sparklines: to indicate inclination in an exceedingly single information set scorecards: monitor KPIs and designs the utilization of myths whenever there's quite one color or form in an exceedingly graph layout: place your vital most vital most significant read left at prime|the highest} (if the language is written left to right) and arrange successive read with the Z-pattern with the foremost important data following the highest to top, left to right pattern use friendly colorblind palettes with color used systematically and only if necessary. A good data style can clearly inform necessary data to users and build supporting data simply accessible.

Case of phy Name         AE Name         AE type         Product sales         Change         Market sales         Change		*							
IICHIGAN       IAL       \$33,930,963       (13,46%)       \$1,404,889,092       7.30%       2.56%       (0.6)         IDIANA- ENTUCKY       IAL       \$34,285,075       (12,25%)       \$1,269,404,892       6.99%       2.70%       (0.5)         HICAGO       IAL       \$26,774,212       (13,78%)       \$1,103,685,993       8.43%       2.43%       (0.6)         HICAGO       IAL       \$26,774,212       (13,78%)       \$1,103,685,993       8.43%       2.43%       (0.6)         IAL       \$24,672,259       (14.30%)       \$964,440,751       9.04%       2.56%       (0.7)         IAL       \$34,629,597       (13,67%)       \$889,709,830       5.51%       3.89%       (0.8)         Distribution of Product Sales by Class of Trade       Implement			АЕ Туре	Product Sales		Market Sales		Market Share	Market Shai Chang
INTUCKY       IAL       \$34,263,075       (12,25%)       \$1,209,404,692       6.99%       2.70%       (0.55)         HICAGO       IAL       \$26,774,212       (13.78%)       \$1,103,685,993       8.43%       2.43%       (0.65)         HICAGO       IAL       \$26,774,212       (13.78%)       \$1,103,685,993       8.43%       2.43%       (0.65)         IAL       \$24,672,259       (14.30%)       \$964,440,751       9.04%       2.56%       (0.70)         IAL       \$34,629,597       (13.67%)       \$889,709,830       5.51%       3.89%       (0.80)         istribution of Product Sales by Class of Trade       Image: Class		<b></b>	IAL 🗧	\$35,930,563	(13.46%)	\$1,404,889,092	7.30%	2.56%	(0.619
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IAL         \$34,629,597         (13.67%)         \$889,709,830         5.51%         3.89%         (0.80)           istribution of Product Sales by Class of Trade         Image: Cl	HICAGO	<u> </u>	IAL	\$26,774,212	(13.78%)	\$1,103,685,993	8.43%	2.43%	(0.629
IAL         \$34,629,597         (13.67%)         \$3697,09,630         5.31%         3.69%         (0.67%)           istribution of Product Sales by Class of Trade         Image: C			IAL	\$24,672,259	(14.30%)	\$964,440,751	9.04%	2.56%	(0.709
78.13% 0.00% 15	<u></u>	-	IAL	\$34,629,597	(13.67%)	\$889,709,830	5.51%	3.89%	(0.869
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#### Master Data Management

Expert Data Management (MDM) emerges from the requirement for organizations to improve consistence with the nature of their center information resources, like item information, resource information, client information, area information, and so forth Numerous organizations today, particularly worldwide organizations, have many various frameworks and frameworks (for example ERP, CRM) where data that rises above authoritative divisions or classifications can be handily arranged, multiplied and regularly tedious. At the point when this occurs, noting essential, however basic inquiries concerning any sort of execution measurements or KPI for business precisely gets agonizing. Quite possibly the main strides in understanding key information is to know the terms. Regardless, there are key information that is handily perceived and effortlessly recognized, for example, "client" and "item." Truth be told, many characterize key information by essentially posting the most settled upon information things, for example, Customer, Product, Location, Employee and Asset.

Irregular information: Email information, white papers, magazine articles, corporate intranet locales, item subtleties, promoting insurance and PDF records.

Conditional Data: Data identifying with business occasions (generally identified with framework exchanges, like deals, conveyances, solicitations, issue tickets, claims and other monetary and non-monetary interchanges) that have authentic importance or are expected to dissect different plans. Correspondence information is a unit exchange that utilizations key information structures. In contrast to key information, exchanges are common and impermanent in nature.

Metadata: Data about other information. It can dwell in the authority storehouse or in different arrangements, for example, XML archives, report portrayals, segment depictions in the data set, log documents, interchanges and setup records.

Progressive Data: Data that keeps up connections between other information. It tends to be held as a component of the bookkeeping framework or independently as meanings of genuine connections, for example, corporate hierarchical designs or product offerings. Progressive information is at times thought to be the fundamental wellspring of MDM on the grounds that it is imperative to comprehend and now and then to discover connections between key information.

Reference Data: An exceptional kind of essential information used to isolate other information or used to connect information with data that rises above business limits. Reference information can be shared across all key or exchange information (for example nations, monetary standards, time regions, installment terms, and so on)

Key Data: Key information inside a substance that depicts the things where the business is being prepared. Sustenance has changed commonly and can incorporate the reference information expected to maintain a business. Key information doesn't utilize normally, yet portrays what is being finished. The basic business names that are the key data they consolidate normally fall into four spaces and the further division between those areas is called title zones, sub-areas or kinds of business.

Expert Data Management (MDM) is the innovation, apparatuses and measures that guarantee that key information is coordinated all through the business. MDM gives a coordinated center information administration that gives exact, reliable and complete information across the business and colleagues.

There are a couple of things to note about this definition:

MDM isn't only a specialized issue. As a rule, basic changes in business cycle will be needed to keep ace information spotless and the absolute most major issues of MDM are more political than specialized.

MDM includes making and building center information. Contributing a ton of time, cash and exertion in building a spotless, reliable key informational collection is an inefficient exertion except if the arrangement consolidates devices and cycles to keep key information perfect and predictable as it is refreshed and develops after some time.

Contingent upon the innovation utilized, MDM may incorporate a solitary area (clients, items, areas or others) or different spaces. The advantages of multi-area MDM incorporate adaptable information the board insight, decreased innovation, the capacity to share filed data across all spaces, lower proprietorship costs and better yield on speculation.

Reltio revitalizes the MDM stage with modern art and advanced features. Reltio offers one of the most versatile MDM products on the market and one of the few ready to appear in the third generation of MDM.

### **Intelligent Cubes**

Intelligent Cubes with various cubes (data sets) allow you to use OLAP Services features in reports, as well as share data sets between multiple reports. In the MicroStr Strategy technology platform, you have two different ways to use Intelligent Cube Technology:

• Personal Intelligence Cubes: Intelligent Cube is an Intelligent Cube operation found in all pre-9.0 MicroStr Strategy releases. To use the smart personal Cube, you can start by creating reports in the MicroStr Strategy as usual, and then analyze your reports with OLAP Services features such as view filters, based metrics, and powerful integration. These features are processed in a cached copy of data known as the Smart Cube, rather than in the database.

• Intelligent Cubes: A smart shared cube (called the Intelligent Cube) is a collection of data that can be shared as a single copy of memory, among many different reports made by multiple users. Instead of retrieving data from a single report repository, you can retrieve data sets from your database and save them directly to the Intelligence Server memory. Reports received by Intelligent Cubes may use all aspects of OLAP Services for analysis and reporting purposes.

Name /	Туре	Modification Time	Descripti
Child HFAE IDSAE	Folder	11/19/2020 4:00:45 PM	
Account Child Monthly - DDD Report	Grid	8/10/2020 7:49:35 AM	
Account Child Monthly - DID Report	Grid	8/10/2020 7:49:29 AM	
Account Child Monthly - IDN	Grid	8/6/2020 10:14:11 AM	
Account Child Monthly_DDD	Intelligent Cube	4/2/2021 2:33:28 PM	
Account Child Monthly_DID	Intelligent Cube	4/2/2021 2:33:28 PM	
Account Child Time Bucket	Intelligent Cube	4/2/2021 2:33:28 PM	
Account Child TimeBucket DDD Grid Competition	C-14	0/10/2020 7.40.25 AMA	

Building a Intelligent Cube is like building a report. You can add data to your smart Cube by adding features such as attributes, metrics, filters, etc. to report or filter filters. Finding a list of items and features that cannot be included in the description of the Cubes Wise. Since Smart Cubes are used to share a set of data, no data or reporting results are displayed when you make an Intelligent Cube. However, using the Intelligent Cube publishes the Intelligent Cube, which can be found as a database for most reports.

🗰 Cube1 - Report Editor			×			
Eile Edit View Template Filter Insert Format Data Grid Move Window Help						
📗 🔙 Save and Close 🛛 📑 🛛 🗨	<b>) 🗟 🔿 </b> 🖻	😭 🛛 Corporate 🔹 📳 🎲 🞁 🛗 🐼 🗍 🎲	•			
🔲 🗝 🌠 🔀 🛅 🕰 🛃 😰 🛃 🛛 Select 🔹 Values 🔹						
Report objects	×	Report Filter: 'Local Filter'	¢			
Name	Туре 🛆	🇞 Year In list (2005, 2006)				
🗉 🥥 Category	Attribute	Double-click here to add a qualification, or drag an obj	ecl			
🗄 💓 Year	Attribute					
Average Revenue Metric						
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Object Browser	×		<u> </u>			
Reography (Browsing)	<b>• •</b>	Metrics Average Revenue Cost				
My Shortcuts Name		Year Category				
Hire	Date					
Home Mana	ager _					
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Find:						
		🚱 Local Filter 🛛 📴 Local Template 🛛 Standard	//.			

### **Datasets**

A data set (or database) may be a assortment of knowledge. within the case of table knowledge, a collection of knowledge corresponds to at least one or additional keep tables, during which all columns of a table represent an explicit variable, and every row corresponds to a given recording of the desired knowledge. an information set calculates the values of every variable object, like the peak associate degreed weight of an object, in every member of the info set. every worth is understood as a data point. knowledge sets might also contain collections of texts or files.

## <u>Metrics</u>

Metrics are MicroStr Strategy items that represents the business measures and keys performance indicator. From the a practical point of view, metrics are statistics calculated from data stored in your databases, the results of which are shown in the report. Metrics are like formulas in spreadsheet softwares. For example, in a report showing sales in the southwest, sales are metrics.

ame /	Туре	Modification Time	Descripti
AE Insights	Folder	10/23/2020 1:23:11 PM	
Benchmark	Folder	5/16/2018 4:53:38 PM	
POC	Folder	5/16/2018 4:53:38 PM	
Sales	Folder	2/27/2019 10:01:24 AM	
Dummy metric	Metric	5/16/2018 4:53:36 PM	
Dummy_metric_site_profile	Metric	5/21/2018 11:07:44 AM	

Matrix statistics could show details at a simple and complex analysis levels: indicating sales styles, growth patterns, percentage-to-full contribution, and profit analysis. Questions such as "What was being sold in the Mpumalanga region in the fourth quarter?" and "How many employees have received a bonus of more than \$ 6000 in the last three years? can be easily answered by creating metrics.

Specifically, the metrics describe the analytical calculations that will be performed against the data stored in the data source. The metric is made up of the facts of the data source and the statistical functions to be performed on those facts, so that a reasonable business analysis can be done on the results. The report metric shows the list of values used for analytical calculations.

You can create and add the metrics to a MicroStr Strategy project to perform calculations on your business data.

To create a metric, you must define a matrix formula, which contains the following:

• Activity: Calculation applied to your business data, such as Sum or Count. Your metric may contain multiple tasks.

• Disclosure: Business data from your data source. This statement may contain business facts, attributes, or other metrics.

If you create multiple metrics and each metric uses the same basic calculation as part of its formula, you can save time by creating a basic metrics to perform calculations. You can then define additional metrics based on the basic metric instead of typing the same calculation multiple times.

Functions	Objects	Metric Name: AvgSalca	Metric Options
Q Basic Functions Avg Count First GeoMean Greatest Last Least Max Median Min Mode	<ul> <li>All C.</li> <li>All C.</li> <li>All Sales xlax</li> <li>In memory</li> <li>Bushess Line</li> <li>Category</li> <li>Product Line</li> <li>Subcategory</li> <li>Row Count</li> <li>Sales</li> </ul>	+ - × ÷ () <> Average(sales)	Validate Clear Ali
Multiply Product Stdev Stdev <uselookupforattributes>[Val Returns the sample standard deviation o</uselookupforattributes>	lueList) of all values in the ValueList. This is a group-val	ve function. Details	

#### SQL

SQL is a PC information language intended for information recovery and the board on a connected site. SQL represents Structured Query Language. This instructional exercise will give you a fast beginning to SQL. It covers the greater part of the themes required for an essential comprehension of SQL and how it functions.

Why Learn SQL?

SQL is a Formal Query Language, which is a definitive coding, to deceive and recover information put away seeing someone.

SQL is the standard language of the Redational Database System. All Relational Database Management Systems (RDMS, for example, MySQL, MS Access, Oracle, Sybase, Informix, Postgres and SQL Server use SQL as their standard information language.

Likewise, they utilize an assortment of dialects, for example, -

MS SQL Server utilizes T-SQL,

Prophet utilizes PL/SQL,

The MS Access SQL type is called JET SQL (customary configuration) and so on

SQL Requests

As referenced before, SQL is quite possibly the most broadly utilized inquiry dialects as far as information. I will list a couple of them here:

Permits clients to get to information in data set administration frameworks.

Permits clients to decipher information.

Permits clients to characterize information in a data set and utilize that information.

Permits implanting in different dialects utilizing SQL modules, libraries and precompilers.

Permits clients to make and drop information and tables.

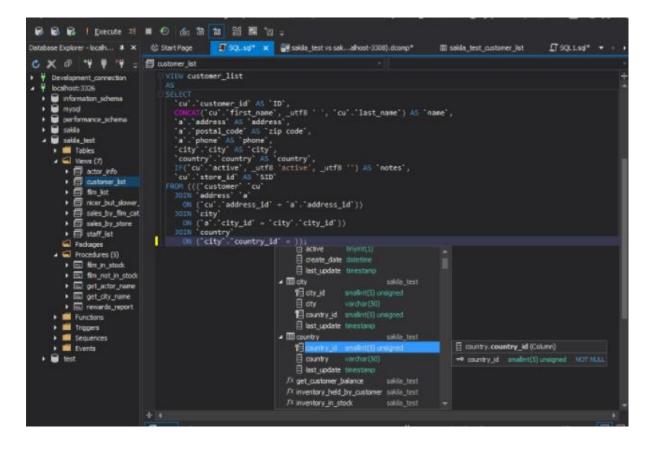
Permits clients to make sees, measure cycles, and information base capacities.

Permits clients to set authorizations on tables, cycles and perspectives.

#### Audience

SQL is intended for beginners to assist them perceive the essential ideas and advanced ideas associated with SQL languages. this can offer you enough insight into the assorted parts of SQL and relevant examples. Prerequisite Before you begin obtaining aware of the assorted forms of examples provided during this tutorial, i believe you already apprehend what a info is, particularly RDBMS and what a artificial language is.

RDBMS is the short form for Relational Database Management system.



## MicroStrategy objects

All reports have explicit business things set on them. Those things figure out which information is gathered from your information source, how that information is determined, and how the outcomes are shown in each report. Subsequently, to make a report, you should initially decide whether the things you need to set up as of now exist. If not, you ought to figure out how to make the things you need.

Things utilized in the reports incorporate things, for example,

Characteristics: A descriptor is a business idea, like Item, Worker, Month, etc. Properties give the setting of the measurements (depicted beneath). Traits dependent on information from your information source ought to have been created by your organization's undertaking creator. The trait in the report goes about as a measurement bunch mark. To utilize the properties in a report, see Giving business setting in the report: Characteristics.

Measurements: A measurement rating for a business or key execution pointer, like Income, Benefit, Representative Headcount, or Opportunity Openings. From a commonsense perspective, measurements are insights determined from information put away in your data set, the aftereffects of which are appeared in the report. The report metric shows the rundown of qualities utilized for scientific computations. To make measurements and use them in reports, see Including information in a report: Measurements.

Channels: The channel channels information from your information source to recover the specific subtleties that you need. To make channels and apply them in reports, see channel subtleties in the report: Channels.

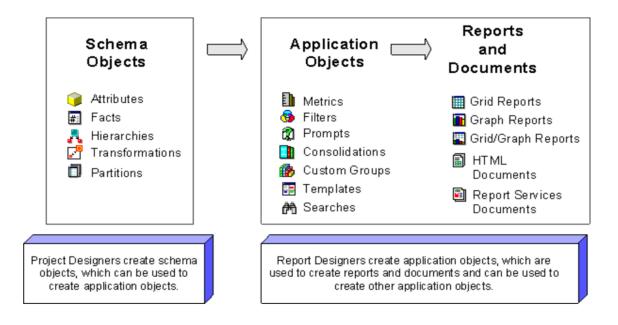
Note: Speed is a question that the client brings while detailing. The client's reaction to an inquiry figures out which information is shown in the report. To make orders and apply them in reports, see Mentioning Client Information: Empowering.

Things that you can make in MicroStr Methodology can be categorized as one of three classifications: mapping objects, application things, and reports and text.

Composition objects: Pattern objects are normally made by the task planner and incorporate components like realities, qualities, chains of command, and transformations. Techniques make hindrances; are utilized to make application things. For subtleties on the best way to make these kinds of materials, see the Task Configuration Guide.

Application Things: These things are utilized to make reports. Application things are typically made by the report creator and are worked with outline materials. This section clarifies how these sorts of things are made. Tests for each kind of application thing are found in the Public Things organizer in the Instructional exercise project. Report and record things: Messages (and messages, in the event that you own MicroStr Technique Report Administrations) are worked from in-application things. Reports and messages are things that show determined outcomes from your information for scientific purposes. Reports and messages are generally made by the report creator. This part clarifies how these sorts of things are made.

The items in each gathering, and their connected images, are appeared in the accompanying graph. Pause for a minute to acquaint yourself with the application's symbols and reports, so you can rapidly distinguish the things you need to use on the MicroStr Methodology interface.



# Discount Cp - Fact Edi	tor	_ 🗆 X
Eile       Edit       Tools       Window       Help         Image: Save and Close       Image:		
Fact expressions: Expression Mapping method Z. discount Manual		New Delete Modify
Source tables: Table name V vw_rpt_prod_child_acct_hfae_ids_ae vw_rpt_mkt_prod_cntrct_site_align_vacc vw_rpt_mkt_prod_cntrct_site_vacc	<u> </u>	
<ul> <li>vw_pt_pkg_cntrct_site_vacc</li> <li>vw_rpt_prod_acct_cot_pbc_ae</li> <li>vw_rpt_prod_acct_prgm_cont_hc</li> <li>vw rpt_prod_acct_prgm_cont_hc</li> <li>vw rpt_prod_acct_prgm_cont_hc</li> <li>A fact can have multiple definitions in different tables</li> </ul>	~	

## Unit Testing

UNIT TESTING could be a form of software package take a look at within which individual units or software package parts square measure tested. the aim is to confirm that every unit of software package code works needless to say. Unit testing is finished throughout the event (coding phase) of the program by developers. The Unit take a look at separates the code section and verifies its accuracy. A unit are often a private perform, method, process, module, or object. Unit testing, the testing method exploitation that individual modules square measure tested to see if there square measure any engineers themselves. it's to try and do with the accuracy of the performance of the freelance modules. The main purpose of separating every system unit is to spot, analyze and proper errors. Unit testing is vital as a result of software package developers generally attempt to save time doing tiny unit tests and this can be a story as a result of improper unit testing results in price overruns throughout system testing, take a look at integration and Beta testing once the app is made. If correct unit testing is finished on initial growth, then you save time and cash within the finish.

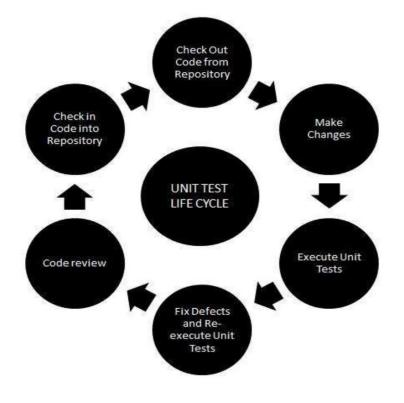
Nit Test - Benefits:

Reduce Errors in newly developed features or reduce bugs when changing existing functionality.

Reduce Test Costs as Disability is considered early.

It improves structure and allows you to reuse code better.

Unit Testing, combined with construction also provides construction quality as well.



To perform Unit testing, developer writes a code section to test the specific functions in a software applications. Developers could also splits this function into a rigorous test that produces unnecessary dependencies between the test function and other units so that the dependency is not eliminated. Engineers often use the UnitTest framework to develop automatic test case testing cases.

Unit testing has two types

#### By hand

#### Default

Unit testing is usually automatic but could still be done manually. Software Engineering does not like each other but automation is very popular. The unit standard method used can use the instruction manual for each step.

Under default mode-

The biulder composes the code segment of the application to test the capacity. They will remark later lastly erase the check code once the application has been introduced.

The designer may isolate the work to test it all the more proficiently. This is a finished testing technique for units that incorporate reordering code into its test site instead of its current circumstance. Isolating code assists with uncovering superfluous reliance between the tried code and different units or information spaces in the item. This reliance can be eliminated.

The coder normally utilizes the UnitTest System to make programmed experiments. Utilizing the default system, engineer code techniques in the test to confirm the legitimacy of the code. During experiments, the logs of the system fall flat in experiments. Numerous organizations will naturally stamp and report, to put it plainly, these bombed experiments. Contingent upon the size of the disappointment, the system may suspend the following test.

The work process of the Testing Unit is 1) Make Experiments 2) Audit/Adjust 3) Standard 4) Perform Testing Cases.

#### Good Practice Testing Unit

Unit check cases ought to be freelance. If there area unit any enhancements or changes in needs, unit check cases shouldn't be affected. Check just one code at a time. Follow clear and consistent style conferences for your unit's testing In the event that a code is modified in any module, certify there's a compatible legal action section of the module, and therefore the module passes the tests before switch use Disruptions known throughout unit testing ought to be corrected before moving on to future stage in SDLC.

Accept the 'test as yours code" method. When writing the code beyond testing, many methods should check for errors.

### Sample Unit Test Case Doc



A test case is a document, consisting of a set of test data, conditions, expected results and postal conditions, designed for a specific test environment to ensure compliance with a specific requirement.

Preparing the complete Unit Test Cases document for all test cases, is an important task in the unit testing function. Provides seamless unit confirmation at the end of the unit testing phase.

# **RESULTS AND DISCUSSION**

Internship study:

□ Acquired expertise in SQL operations. As is the case with data analysis tasks mainly using SQL queries, acquired expertise in writing different types of sql questions based on the use case.

Gained Skills in Business intelligence software and data analysis models. Learnt about creating Dossiers and standard reports on Microstrategy platform.
 Communication: The project had a large team of more than 20 people, working with them a group of this size needs effective and efficient communication. So, an internship help to acquire the ability to communicate in both written and oral forms.
 Understanding US Pharma Industry Performance: working on client projects has helped understand the functioning of the industry. The type of data used in this industry as well the importance of certain KPIs to certain types of users while another set of KPIs may be useful to other user sets depending on the management category.

#### **Project results:**

□ A project is an ongoing project that helps the client make informed decisions based on the data.

□ The project contains many modules, which can work in one or different areas depending on the operating case. The client can access these programs from the system the choice could be a Web Browser or Ipad application. Applications perform on both platforms.

## CONCLUSION

1. Reports are the best way to understand data, and it also helps to improve the system.

2. Automation is best for reducing a work , when a specific operation needs to be done

based on some predefined condition.

3. Contracting is an essential component of the pharma industry.

4. Understanding the data is essential to performing data analysis and taking decisions.

5. A work or task tracker is always a good practice while moving on with the project.

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