

JAYPEE UNIVERSITY OF INFORMATION TECHNOLOGY, WAKNAGHAT

TEST -3 EXAMINATIONS-2022

B.Tech-II Semester (CS/IT/ECE/Civil/BT)

COURSE CODE (CREDITS): 21B11HS211 (2)

MAX. MARKS: 35

COURSE NAME: LIFE SKILLS AND EFFECTIVE COMMUNICATION

COURSE INSTRUCTORS: DR T. SHARMA

MAX. TIME: 2 Hours

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*Note: All questions are compulsory. Marks are indicated against each question in square brackets.*

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- Q1. How Maslow's hierarchy of needs relate to human motivation? (Marks 3)(CO2)
- Q2. How do we measure Adversity? (Marks 4)(CO1)
- Q3. Define Resilience. How can one build and cultivate Resilience? (Marks 1+ 3)(CO3)
- Q4. Write a short note on any two the following (Marks 2 each=4)(CO2)
- a. Trait theory of leadership
  - b. Charismatic leadership
  - c. Making of a good leader (Traits )
- Q5. Cite the difference between hearing and listening. Explain the listening process. (Marks 2 +3)(CO4)
- Q6. What are the barriers to listening? Explain the three modes of listening. (Marks 3+3)(CO4)
- Q7. As a student with hectic schedules, how do you effectively follow Time management?. (Marks 3)(CO5)
- Q8. Cite the importance of cohesiveness between group members. What steps would you take as a team leader to increase cohesiveness? (Marks 2+ 2)(CO2)
- Q9. What do u understand by following terms (ATTEMPT ANY TWO) (Marks 2) (CO4)
- a. Haptics
  - b. Paralanguage
  - c. Kinesis