

JAYPEE UNIVERSITY OF INFORMATION TECHNOLOGY, WAKNAGHAT

TEST -2 EXAMINATION- 2025

B.Tech-Backlog (CSE/IT/ECE/CE/BT/BI)

COURSE CODE (CREDITS): 23B11HS311

MAX. MARKS: 25

COURSE NAME: Life Skills & Interpersonal Dynamics

COURSE INSTRUCTORS: Dr Deler Singh

MAX. TIME: 1 Hour 30 Min

Note: (a) All questions are compulsory.

	Question	CO	Marks
Q1	As a manager, how would you use Maslow's hierarchy of needs to design employee motivation strategies that addressed both basic and higher-level needs? Draw a well-labelled diagram to support your answer.	CO 2	05
Q2	Discuss how Herzberg's Two-Factor Theory help organisations distinguish between factors that prevent dissatisfaction and those that truly motivate employees. Give suitable examples.	CO 2	05
Q3	How can organisations foster positive attitudes among employees to enhance productivity, job satisfaction, and organisational culture? Discuss with the help of a suitable example.	CO 3	05
Q4	Compare and contrast transactional and transformational leadership styles in terms of their impact on employee performance and innovation.	CO 3	05
Q5	What are the common causes of workplace stress? How can organisations promote values such as resilience, mindfulness, and emotional intelligence to support employees in managing stress positively?	CO 3	05