

JAYPEE UNIVERSITY OF INFORMATION TECHNOLOGY, WAKNAGHAT

TEST -2 EXAMINATION- 2025

BBA- Semester II

COURSE CODE (CREDITS):23BBHS211 (4)

MAX. MARKS: 25

COURSE NAME: ORGANIZATION BEHAVIOUR

COURSE INSTRUCTORS: TNS

MAX. TIME: 1 Hour 30 Min

*Note: (a) All questions are compulsory.*

Q.No	Question	CO	Marks
Q1	It is now a corporate practice to achieve success through group formation. How are these groups formed? Why do people tend to form groups?	[4]	4+2=6
Q2	Highlight how Emotional Intelligence of people influences their workplace, in terms of performance and behavior?	[2]	3
Q3	If employees are happy working in the traditional boss-hierarchical organization, why should a manager even consider changing to a team-based organization?	[4]	3
Q4	What do you understand by the following terms, also explain how do they affect performance of employees : a) Conformity b) Cohesiveness c) Emotional labour	[4]	6
Q5	Primarily due to the task allocated and the time period, temporary groups do not have the capacity (or interest) to progress through the five stage group-development model. Which model do they adopt to achieve their deadlines and cost effectiveness?	[4]	4
Q6	People act based on how they view their world. According to you how does stereotyping, contrast and selective perception affect their working?	[2]	3