

JAYPEE UNIVERSITY OF INFORMATION TECHNOLOGY, WAKNAGHAT.SOLAN

T1, Examination, Feb., 2018

B.Tech. Semester II (All Branches)

COURSE NAME: Group and Cooperative Processes

COURSE CODE: 10B11PD211

MAX. MARKS: 15

Course credit : 03

MAX. TIME: 1 Hr

All Questions carry Equal Marks.

Q1. What are the benefits of a skilled manager to the organization?

Q2. Discuss the various challenges faced by the manager of today?

Q3. Managers must not ignore the emotions of their co-workers and employees. Evaluate the statement.

Q4. Define Emotional Intelligence. Discuss the conceptual framework of EI.

Q5. Is cultural diversity important in an organization? Give reasons in support of your answer.